

Complaint Form - French Language Services

This form has been created for individuals who wish to file a complaint in regards to the French language services delivered by Service Coordination Support (SCS). We are committed to providing bilingual services to our clients in accordance with the [French Language Services Act](#), in attempt to better serve the community. Please fill out this form to the best of your abilities. All information shall be handled in accordance with [Freedom of Information and Protection of Privacy Act](#).

Personal information

Name

Current Date

Address*

Phone Number*

**You are not required to fill out these sections. The information is collected only for follow up on complaints, and will not be used for any other purpose.*

Complaint Information

Please explain your complaint with as much detail as possible including specific dates, locations and individuals involved when possible.

If you have a specific resolution you would like to have occur as a result of this complaint please provide the information below.

Please note that by signing this document you are confirming that the information contained herein is true to the best of your knowledge.

Name: _____

Signature: _____